

## **PRIVACY POLICY – RECLO LLC**

### **1. Introduction**

Reclo LLC (“Reclo,” “we,” “us,” or “our”) is a California-based company that operates a digital platform for collaborative recycling, connecting users who generate recyclable materials with those who collect, process, or reuse them.

This Privacy Policy explains how we collect, use, disclose, and protect your information when you use the Reclo platform.

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### **2. Information We Collect**

We may collect the following categories of data:

#### **a) Personal Information**

- Name
- Email address
- Phone number
- Account credentials

#### **b) Location Data**

We collect approximate and/or precise location data when you use location-based features (e.g., mapping, pickup coordination, recycling points).

#### **c) Usage and Activity Data**

- Actions within the app (scans, listings, interactions)
- Recycling activity history
- App performance and diagnostic data

#### **d) Device and Technical Data**

- IP address
- Device type
- Operating system
- Browser information

#### **e) Material and Scan Data**

When you scan or upload recyclable materials, we may collect images, metadata, and classification data to provide platform functionality.

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### ***3. How We Use Your Information***

We use collected data to:

- Operate and maintain the platform
- Enable recycling matches between users
- Improve AI-based classification and recommendations
- Provide location-based services
- Communicate with users
- Prevent fraud and ensure platform safety
- Comply with legal obligations

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### ***4. How We Share Information***

We do not sell personal data.

We may share information with:

- Other users (only as necessary to facilitate recycling interactions)
- Service providers (hosting, analytics, infrastructure, cloud services)
- Legal authorities when required by law

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### ***5. Third-Party Services***

Reclo may use third-party providers such as:

- Cloud hosting services
- Analytics tools
- Error tracking tools
- Mapping services

These providers process data under their own privacy policies.

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### ***6. Data Retention***

We retain personal data only for as long as necessary to:

- Provide services
- Comply with legal obligations
- Resolve disputes

- Enforce agreements

Users may request deletion of their data at any time.

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### **7. User Rights (California Privacy Rights)**

If you are a California resident, you have the right to:

- Know what personal data we collect
- Request access to your data
- Request deletion of your data
- Request correction of inaccurate data
- Opt out of certain data sharing (if applicable)
- Not be discriminated against for exercising your rights

To exercise these rights, contact: [save@reclio.io](mailto:save@reclio.io)

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### **8. Account Deletion**

Users may request deletion of their account and associated data by contacting us at [save@reclio.io](mailto:save@reclio.io). We will process requests in accordance with applicable laws.

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### **9. Data Security**

We implement reasonable technical and organizational measures to protect your data. However, no system is completely secure.

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### **10. Children's Privacy**

Reclio is not intended for users under 13 years old. We do not knowingly collect personal data from children.

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### **11. Changes to This Policy**

We may update this Privacy Policy periodically. Updates will be posted with a revised "Effective Date."

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## **12. Contact**

save@reclo.io